



1/PW 2645

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REQUEST FOR WITHDRAWAL AS ATTORNEY OR AGENT AND CHANGE OF CORRESPONDENCE ADDRESS

Application Number	09/437,414
Filing Date	November 10, 1999
First Named Inventor	Szlam et al.
Art Unit	2645
Examiner Name	Allan Hoosain
Attorney Docket Number	CONCERTO-500AX

To: Commissioner for Patents

P.O. Box 1450
Alexandria, VA 22313-1450

Please withdraw me as attorney or agent for the above identified patent application, and

- all the attorneys/agents of record.
- the attorneys/agents (with registration numbers) listed on the attached paper(s), or
- the attorneys/agents associated with Customer Number

NOTE: This box can only be checked when the power of attorney of record in the application is to all the practitioners associated with a customer number.

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Name	Daniel J. Bourque, Esquire		Registration No. 35,457
Date	11-2-06		Telephone No. 603-623-5111

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICEREVOCATION AND APPOINTMENT OF ATTORNEY
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I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on

By:

Daniel J. Bourque, Esquire
Registration No. 35,457

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sirs:

CIM, LTD. being the Assignee of the entire right, title and interest in the United States Patent Patents/Patent Applications listed in Appendix A attached hereto, as shown by the enclosed United States Patent and Trademark Office Notice of Recordation of Assignment Document dated February 26, 2004, recorded on REEL 014363 and FRAME 0713 on August 11, 2003 and attached hereto as Appendix B, hereby revokes all previous powers and respectfully requests the appointment of attorneys associated with Customer Number 28452.

Please direct all further correspondence to Daniel J. Bourque, Esquire.

Respectfully submitted,
CIM, LTD.

By: Paul Lucchese
Paul Lucchese
Secretary and Treasurer
Date: 3/24/04



APPENDIX B

In reapplication	:	Aleksander Szlam
Serial No.	:	09/437,414
Filed	:	November 10, 1999
For	:	Dynamic and Interdependent Processing of Inbound and Outbound Communications
Examiner	:	Allan Hoosain
Group Art Unit	:	2645
Attorney Docket	:	CONCERTO-500AX

In reapplication	:	Aleksander Szlam
Serial No.	:	09/982,514
Filed	:	October 18, 2001
For	:	Method for Consolidation of Multiple Data Sources
Examiner	:	Dennis Bonshock
Group Art Unit	:	2173
Attorney Docket	:	CONCERTO-503AX

In reapplication	:	Aleksander Szlam
Serial No.	:	10/059,872
Filed	:	January 29, 2002
For	:	Remote Access, Emulation & Control of Office Equipment
Examiner	:	Wellington Chin
Group Art Unit	:	2664
Attorney Docket	:	CONCERTO-522AX

In reapplication	:	Aleksander Szlam
Serial No.	:	09/469,587
Filed	:	December 22, 1999
For	:	Business Transactions Using the Internet
Examiner	:	Daniel L. Greene
Group Art Unit	:	3621
Attorney Docket	:	CONCERTO-510XX

In reapplication	:	Aleksander Szlam
Serial No.	:	09/885,717
Filed	:	June 20, 2001
For	:	Dynamic Help Option For Internet Customers
Examiner	:	Kieu Vu
Group Art Unit	:	2173
Attorney Docket	:	CONCERTO-512XX